



## Fact Sheet: United Nations Global Service Centre

### Mission:

- The United Nations Global Service Centre is the leading provider of supply chain and digital technology services for the UN system.
- It is part of the United Nations Secretariat, [Department of Operational Support](#), [Office of Supply Chain Management](#).
- Clients include UN Peacekeeping and Political Missions (representing 90k Peacekeepers); other UN Secretariat entities; regional commissions; tribunals; agencies; funds; programmes; and other institutions worldwide.
- UNGSC is a key contributor to UN crisis response, with examples including convoys to Ukraine; vaccines to 150 global destinations during Covid-19; sourcing and delivery of accommodations, trauma bags, life-saving supplies, as well as aircraft management for emergency relief to Sudan; assistance for the major earthquake in Türkiye and Syria; emergency supplies for Gaza.

### Bases:

- The United Nations Global Service Centre (UNGSC) operates from two strategically located Bases—one in Brindisi, Italy, and one in Valencia, Spain—to facilitate global coverage and rapid mobilization by air, sea, or land, in support of clients' needs worldwide.
- They run on 100% renewable energy and are on the way to achieving energy self-sufficiency.
- With the support of the host countries of Italy and Spain, both Bases host several other UN entities on their premises.

### History:

- UNGSC evolved from a logistics base founded in 1994 to support UN Peacekeeping Operations in the Balkans, to a comprehensive operational hub serving all peace operations worldwide and, under cost recovery arrangements, other UN Secretariat entities, agencies, funds, programmes in line with the mandate of the Department of Operational Support.

### About the Director of the United Nations Global Service Centre (UNGSC): Giovanna Ceglie

- Appointed in August 2019, Giovanna Ceglie is Director of the United Nations Global Service Centre (UNGSC), comprising UNGSC Brindisi (Italy) and the United Nations Information and Communications Technology Facility (UNICTF) in Valencia (Spain).
- A former Director at the United Nations Industrial Development Organization (UNIDO).
- An expert in private sector support policies for job creation and sustainable growth.
- Awarded the environmental champion award by the Minister of Environment in Egypt in 2019.
- Previously led the UNIDO programme for clusters and business linkages providing technical assistance and policy advice to over 30 developing countries.
- Ms. Ceglie is Italian and holds a Master's Degree in Business Administration and a post-graduate degree in Development Studies.