



United Nations Global Service Centre

REQUEST FOR EXPRESSION OF INTEREST (EOI)

This notice is placed by UNGSC. The accuracy, reliability and completeness of the contents of furnished information is the responsibility of United Nations Global Service Centre. You are therefore requested to direct all queries regarding this EOI to United Nations Global Service Centre using the fax number or e-mail address provided below.

Title of the EOI:

Long-term agreement for the Provision of Digital Technology Training Courses to the United Nations Global Service Centre (UNGSC, Brindisi).

Date of this EOI: 3 August 2026

Closing Date for Receipt of EOI: 6 September 2026

EOI Number: EOIUNGSC24599

Beneficiary Country/Territory: Italy

Commodity/Service category: Recruitment & Training Services

Address EOI response by fax or e-mail to the Attention of: Daniela Esposito

Fax Number: N/A

E-mail Address: unlb-procurement@un.org

UNSPSC Code:

86101605 - Medical vocational training services
86101606 - Electronics vocational training services
86101609 - Industrial vocational training services
86101608 - Hydraulics vocational training services
86101607 - Telecommunications vocational training services
86101603 - Chemistry vocational training services



DESCRIPTION OF REQUIREMENTS

The United Nations Global Service Centre (UNGSC) in Brindisi, Italy, is seeking appropriately qualified Vendor(s) to establish long-term catalogue contracts for the provision of Digital Technology training courses and related certifications. These courses will include both virtual instructor-led and self-paced online formats across multiple ICT domains, and certifications exams administered by the relevant Examination Institutes. Courses must be delivered in English and be accessible and delivered globally on an “as and when requested” basis.

The training catalogue will cover multiple ICT domains, including but not limited to:

IT PROJECT MANAGEMENT:

Prince2 Agile

Other courses *

IT PROGRAMME MANAGEMENT:

MSP

MOR

Other courses *

IT SERVICE MANAGEMENT:

ITIL 4 (various)

Other courses*

ISO:

ISO/IEC 20000 (various)

ISO/IEC 27001 (various)

Other courses*

AWS TECHNOLOGY:

DevOps Engineering on AWS

Other courses*

AZURE TECHNOLOGY:

AWS Training Courses (various)

Azure Training Courses (various)

Other courses*

DATA ANALYSIS

PL-300: Microsoft Power BI Data Analyst

Python for Data Visualization

Data Governance and Quality Management

AI Agents for Everyday Professionals

Microsoft Copilot for Productivity

Introduction to Natural Language Processing

Other courses *

IT SECURITY:

Certified Cloud Security Professional

Certified Information Systems Security Professional

Other courses *

IT GOVERNANCE AND COMPLIANCE:

COBIT (Control Objectives for Information and Related Technologies)

CGEIT (Certified in the Governance of Enterprise IT)



TOGAF Foundation
Other courses *

IT INFRASTRUCTURE and CONNECTIVITY
COMPTIA A+
Implementing and Administering Cisco Solutions (200-301 CCNA)

CLOUD FINANCIAL GOVERNANCE
FinOps Certified Practitioner

PRODUCT MANAGEMENT
Certified Product Manager

VIRTUALIZATION AND CLUSTERING
ProxMox VE Bundle
Hyper-V
Storage & Clustering

SD-WAN/WAN MODERNIZATION
SD-WAN (Velocloud)

Other courses *

* Other courses: Vendors may propose upgraded versions or new releases of the courses listed above, as well as other relevant courses within each category during the contract period.

The delivery, format, and the number of slots for the training courses will be confirmed on an “as and when requested” basis.

The Vendor providing the service must:

- a. Be an accredited training organization of the relevant Examination Institute (e.g. AXELOS, APMG, EXIN, BCS, ISACA, BSI, Microsoft, AWS, ISC2, etc.) for the courses offered.
 - b. Submit documentary evidence of accreditation.
 - c. Quote all the mandatory training titles listed in each category bid.
 - d. Courses not governed by a formal accreditation body (such as Proxmox courses) may be delivered by qualified subject-matter experts with relevant practical experience.
- Offer training in self-paced and or virtual format on an “as and when” required basis to any UN entity.
 - Provide a qualified Instructor holding an active certification by the relevant Examination Institute to conduct the proposed courses.
 - Offer certification exams for the courses offered, if available, by the appropriate Examination Institute.
 - In those cases where the courses are subcontracted, the vendor shall ensure the subcontractor(s) holds the required accreditation from the relevant accreditation/examination body for the specific course(s).

Contract term: The contract shall be for an initial period of one (1) year, with the sole option of the United Nations to extend the duration of the contract for additional period of one (1) year up to a maximum of 5 years (1+1+1+1+1 years).

Please note that partial offers are acceptable based on course category.
UN reserves the right to award single or multiple contracts in any combination it sees fit.



The Vendor must be registered with the UN Secretariat through the United Nations Global Marketplace (UNGM) at the Basic level for solicitation participation.

Vendors with any of the following attributes are strongly encouraged to submit an Expression of Interest:

- (a) Disability inclusive organizations,
- (b) Demonstrated commitment to achieving gender equality
- (c) Recognized status as a woman-owned business
- (d) Vendors from developing countries, countries with economies in transition or least developed countries.

Vendors interested in participating must demonstrate the necessary technical expertise and capacity to deliver the required services, as only suitably qualified vendors will be invited to participate in the tender exercise.

To express interest, vendors must be registered with the UN Secretariat via the United Nations Global Marketplace (UNGM) at a minimum of the Basic Level. Vendors not registered with the UN Secretariat via UNGM will be ineligible to participate in the subsequent Invitation to Bid (ITB) stage.

SPECIFIC REQUIREMENTS / INFORMATION (IF ANY)

NOTE

Information on tendering for the UN Procurement System is **available free of charge** at the following address: <https://www.ungm.org/Public/Notice>

Only the United Nations Global Marketplace (UNGM) has been authorised to collect a nominal fee from vendors that wish to receive automatically Procurement Notices or Requests for Expression Of Interest. Vendors interested in this Tender Alert Service are invited to subscribe on <http://www.ungm.org>

Vendors interested in participating in the planned solicitation process should submit the Vendor Response Form of this EOI electronically (through the link available on the next page) before the closing date set forth above.



VENDOR RESPONSE

NOTICE

- Companies can only participate in solicitations of the UN Secretariat after completing their registration (free of charge) at the United Nations Global Marketplace (www.ungm.org).
- As you express interest in the planned solicitation by submitting this response form, please verify that your company is registered under its **full legal** name on the United Nations Global Marketplace (www.ungm.org) and that your application has been submitted to the **UN Secretariat**.
- While companies can participate in solicitations after completion of registration at Basic Level, we strongly recommend all companies to register at least at **Level 1** under the United Nations Secretariat prior to participating in any solicitations.
- Companies are reminded of the restrictions of employment of former UN personnel that were involved in the procurement process during their last three years of service as per ST/SGB/2006/15, including (a) employing those personnel for one year after separation of service and (b) allowing those personnel to communicate with, or appear before, active UN personnel for matters related to the procurement process for two years after separation of service. Violation of the provisions of ST/SGB/2006/15 may lead to suspension of the registration of the company as a UN vendor.

PLEASE NOTE: You should express your interest to this EOI electronically at:

<https://www.ungm.org/Public/Notice/309402>

In case you have difficulties submitting your interest electronically, please contact unlb-procurement@un.org directly for instructions.



EOI INSTRUCTIONS

1) Registering as a Vendor with the United Nations

Vendors interested in fulfilling the requirement described above must be registered at the UN Global Marketplace (www.ungm.org) with the UN Secretariat in order to be eligible to participate in any solicitation. Information on the registration process can be found at <https://www.un.org/Depts/ptd/vendors>.

Prerequisites for Eligibility

In order to be eligible for UN registration, you must declare that:

- A. Your company (as well as any parent, subsidiary or affiliate companies) is not listed in, or associated with a company or individual listed in:
 - I. the Compendium of United Nations Security Council Sanctions Lists (<https://www.un.org/securitycouncil/content/un-sc-consolidated-list>), or
 - II. the IIC Oil for Food List website or, if listed on either, this has been disclosed to the United Nations Procurement Division in writing.
- B. Your company (as well as any parent, subsidiary or affiliate companies) is not currently removed or suspended by the United Nations or any other UN organisation (including the World Bank);
- C. Your company (as well as any parent, subsidiary or affiliate companies) is not under formal investigation, nor have been sanctioned within the preceding three (3) years, by any national authority of a United Nations Member State for engaging or having engaged in proscribed practices, including but not limited to: corruption, fraud, coercion, collusion, obstruction, or any other unethical practice;
- D. Your company has not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against your company that could impair your company's operations in the foreseeable future;
- E. Your company does not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with the Vendor in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15).
- F. Your company undertakes not to engage in proscribed practices (including but not limited to: corruption, fraud, coercion, collusion, obstruction, or any other unethical practice), with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN.

For Registered Vendors: Vendors already registered at the UN Global Marketplace with the UN Secretariat must ensure that the information and documentation (e.g. financial statements, address, contact name, etc.) provided in connection with their registration are up to date in UNGM. Please verify and ensure that your company is registered under its full legal name.

For Vendors Interested in Registration: Vendors not yet registered should apply for registration on the United Nations Global Marketplace (<http://www.ungm.org>); information on the registration process can be found at <https://www.un.org/Depts/ptd/vendors>. Vendors must complete the registration process prior to the closing date of the REOI. Vendors who have not completed the UNGM registration process with the UN Secretariat before the closing date of the REOI are not considered eligible to participate in solicitations of the UN Secretariat. We strongly recommend all companies to register at least at Level 1 under the UN Secretariat prior to participating in any solicitations.

IMPORTANT NOTICE: Any false, incomplete or defective vendor registration may result in the rejection of the application or cancellation of an already existing registration.

2) EOI Process

Vendors interested in participating in the planned solicitation process should forward their expression of interest (EOI) to United Nations Global Service Centre (UNGSC) by the closing date set forth in this EOI. *Due to the high volume of communications UNGSC is not in a position to issue confirmation of receipt of EOIs.*

Please note that no further details of the planned solicitation can be made available to the vendors prior to issuance of the solicitation documents.

This EOI is issued subject to the conditions contained in the EOI introductory page available at <https://www.un.org/Depts/ptd/eoi>.

